



# CloseUp SIX SIS Ltd

## User Manual - Futurae

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### 1.0 Setting the password

1. Before being able to choose your preferred authentication option, you have to set your password. If you have not yet set it, please access the SIS Web Services (SWS) platform by clicking on the following link:

[Set password link](#)



#### Set Password



Please type the word appearing in the picture

Business Email

2. Please enter the word appearing in the image in the top field and your business e-mail address in the bottom field and click on "Save". To set your password, an activation e-mail will be sent to your e-mail address.
3. Please click on the link provided in the e-mail sent to you.

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### Set Password

Business Email	<input type="text" value="example@example.com"/>
New Password	<input type="password" value="....."/>
Confirm password	<input type="password" value="....."/>

Enter your password and click “Save”.

Please note the following rules when choosing a password:

- It must contain a minimum of 8 and maximum of 100 characters.
- It must include a minimum of one lowercase letter, one uppercase letter and one numeric character.
- The following characters are permitted: a-z, A-Z, 0-9, \$,.,;@+=?!/\_-\_/()



 Your profile has been saved successfully.

If this screen appears, your profile was saved successfully.

## 2.0 Downloading the app and scanning your QR code

To download the app and scan your individual QR code, you have to follow the instructions in your “Futurae Login Enrollment” e-mail.



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#### 3.0 Authentication methods

SIX offers three authentication methods with the Futurae token.

Before being able to choose your preferred authentication option, you have to access the SIX Web Services (SWS) platform by clicking on the following link:

<https://secure.six-securities-services.com>

You will be directed to the page below, where you will be asked to provide your user ID (e-mail address) and click "Continue".

**SIX** Securities Services

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**Login SIX Securities Services / CONNEXOR® Reporting**

---

User ID:

**Continue**

---

SIX Securities Services:

[Registration](#)  
[Forgot Password](#)

On the next page, you will be able to choose your preferred authentication option, as described in the following paragraphs. "SoundProof" is only available for the browser Edge and Chrome. When using Explorer, you will not see the "SoundProof" option.



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### Login SIX Securities Services / CONNEXOR® Reporting

User ID:	example@example.com
Short Name	
Futurae Option	<input type="radio"/> SoundProof <input type="radio"/> Approve <input type="radio"/> Futurae Passcode
Personal Password	<input type="password"/>
<input type="button" value="Login"/>	

#### 3.1 SoundProof

The first authentication method is “SoundProof”. This is the most innovative option. This technology is not supported by Internet Explorer, but is available for Edge and Chrome.

You just need to select “SoundProof”, enter your personal password and click on “Login”. The authentication runs in the background and automatically checks that your phone is in proximity to your computer through background ambient sounds and ultrasound technology. No user interaction is required after login. If automated verification via SoundProof fails, then you can login by manually approving the login (see chapter “Approve”) or by entering the Futurae passcode (see chapter “Futurae Passcode”).

### Login SIX Securities Services / CONNEXOR® Reporting

User ID: example@example.com

Short Name

Futurae Option:  SoundProof  Approve  Futurae Passcode

Personal Password:

### 3.2 Approve

The second authentication option is “Approve”. Please select it, enter your Personal Password and click on “Login”.

### Login SIX Securities Services / CONNEXOR® Reporting

User ID: example@example.com

Short Name

Futurae Option:  Approve  Futurae Passcode

Personal Password:

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You will receive a push notification on your smartphone in which you will be able to approve (or reject) the login. If you don't receive the notification, you can directly open the Futurae app and approve (or reject) the login.



Once approved, you will be able to access the system. Should the login fail (for example when your phone does not have Internet connectivity), you can use the "Futurae Passcode" option instead.

### 3.3 Futurae Passcode (timed-one-time-passcode)

The third authentication option is "Futurae Passcode". This code changes after a few seconds. Please select it, enter your personal password and, as the "Futurae Passcode", enter the 6-digit code displayed on the Futurae app in the "Accounts" section. Then click on "Login".



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### Login SIX Securities Services / CONNEXOR® Reporting

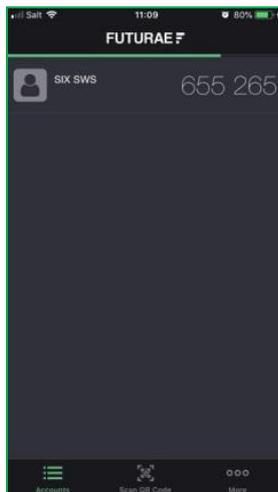
User ID: example@example.com

Short Name

Futurae Option  Approve  Futurae Passcode

Personal Password: [Redacted]

Futurae Passcode: [Redacted]



#### 4.0 Security information

The Futurae app does not use your camera apart from when activating your app. This is only needed for scanning the QR code. In addition, Futurae does not save any recorded sound on any device. When using Sound Proof, an encrypted sound pattern of a few seconds is sent from your computer to your phone and compared to the sound pattern on your phone. After the comparison, the phone discards both sound patterns. The sound is neither saved on your devices (computer, phone), nor on any server. If, however, you still wish to disable sound and camera on the Futurae app completely, we recommend to only use Approve and Futurae Passcode as the authentication methods



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and to go to your device settings and remove camera and microphone permissions for the Futurae app.

### **5.0      Contacts**

Should you have questions or experience any problems, please contact our ServiceDesk. The contact details are mentioned in the list of SIX SIS contacts published at [www.six-group.com](http://www.six-group.com) > Login > Securities Services Private > Contacts > ServiceDesk.

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